



Store Licensing Guide



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This licensing guide provides an in-depth overview of cPanel's account-based pricing and licensing structure. Our pricing and licensing is standardized for all of our customers, billed monthly, and includes multiple Tiers.

Who is this guide for?

This guide is for customers who purchased cPanel® products directly from the cPanel Store on our website, and that want to learn more about our licensing structure and pricing. We hope that this guide is a useful summary. Please refer to your agreements and licensing information at cpanel.net/legal-store for specific terms.

Who is this guide for?

The price per license is based on the number of accounts hosted on the same license.

When purchasing a cPanel & WHM® license, the Tier, Type, and Packages will all need to be selected. The “Tier” represents the number of accounts purchased. The “Type” is the server environment of choice, whether that is Cloud (VPS) or Metal (Dedicated). “Package” represents the billing package, either Fixed or Auto-Scale (only available to PartnerNOCs). When selecting a Fixed package, the Tier and Type will also need to be chosen. On an Auto-Scale package, only the environment Type needs to be selected (because this package moves seamlessly through tiers based on usage).

A cPanel license includes both WHM® and cPanel interfaces. WHM also known as Web Host Manager is the root administrator that manages cPanel account(s).

What is a cPanel account?

A cPanel account sometimes called a cPanel user, is an account created by the root administrator or reseller, that logs into the cPanel interface to manage their website.

Cloud Environment are offered on all Account Tiers, while **Metal** Environment are available on Premier. Below is an overview of our pricing Tiers and Account limits for each Tier.

cPanel Solo Cloud	1 account
cPanel Admin Cloud	Up to 5 accounts
cPanel Pro Cloud	Up to 30 accounts
cPanel Plus Cloud	Up to 50 accounts
cPanel Premier Cloud	Up to 100 accounts
cPanel Premier Cloud Bulk accounts	Each account above 100 accounts

cPanel Solo Metal	1 Account
cPanel Premier Metal	Up to 100 accounts
cPanel Premier Metal Bulk accounts	Each account above 100 accounts

Packages Explained

A “Package” is a combination of account Tier (cPanel Solo®, Admin, Pro, or Premier) and License Type (Metal or Cloud) that is generated according to what License Types a customer selects as their cPanel offering.

The cPanel Solo, Admin and Pro tiers are fixed, meaning that an upgrade process is required through the Store or in-product to move to a higher Account Tier. After upgrading to the Premier Tier, no further upgrades are needed to add additional accounts because Tiers then auto-scale. Auto-scaling adjusts the number of licenses automatically based on the number of accounts created on the server. Bulk accounts start when a server on a Premier Tier reaches 101 accounts.

Bulk Accounts

Any account on a cPanel & WHM license over 100 accounts is considered a Bulk account. Bulk user pricing starts with the 101st cPanel account and is charged per additional cPanel account.

Fixed Packages

Any account on a cPanel & WHM license over 100 accounts is considered a Bulk account. Bulk user pricing starts with the 101st cPanel account and is charged per additional cPanel account.

License Pricing

	cPanel Solo	Admin	Pro	Premier	
Accounts	1	Up to 5	Up to 30	Up to 100	Bulk accounts

Store Pricing

Cloud	\$26.99	\$32.99	\$46.99	\$65.99	\$0.45
Metal	N/A	N/A	N/A	\$65.99	\$0.45

Additional accounts are billed based on a fixed reporting date per month and by account Bulk accounts start once you reach 101 accounts. Pricing terms and adjustment are set out in your contract.

What License package do I need?

Customers should select the package based on their server environment and how many cPanel accounts they will require on your server.

I don't have a credit card. How can I get a license?

We now accept PayPal payments through the store. If you are looking for other payment alternatives, you may contact one of our distributors at:

<https://go.cpanel.net/distributors>

Account Tier Changes

If you want to upgrade or downgrade the account Tier of your license, you can do this anytime through the cPanel Store under “manage licenses” (refer to page. 5) . **Changes will be prorated and reflected immediately.**

Become a PartnerNOC

PartnerNOC

Maximize your business growth by becoming a cPanel PartnerNOC. Get VIP access to our best-in-industry support team, cPanel Partner pricing, a dedicated account Manager, and access to the licensing API. PartnerNOCs will also enjoy flexible billing options with our Auto-Scale deployment functionality that upgrades or downgrades your license account Tier automatically based on usage. Partner up and maximize your benefits!

Reduced PartnerNOC Requirements for Developing Economies

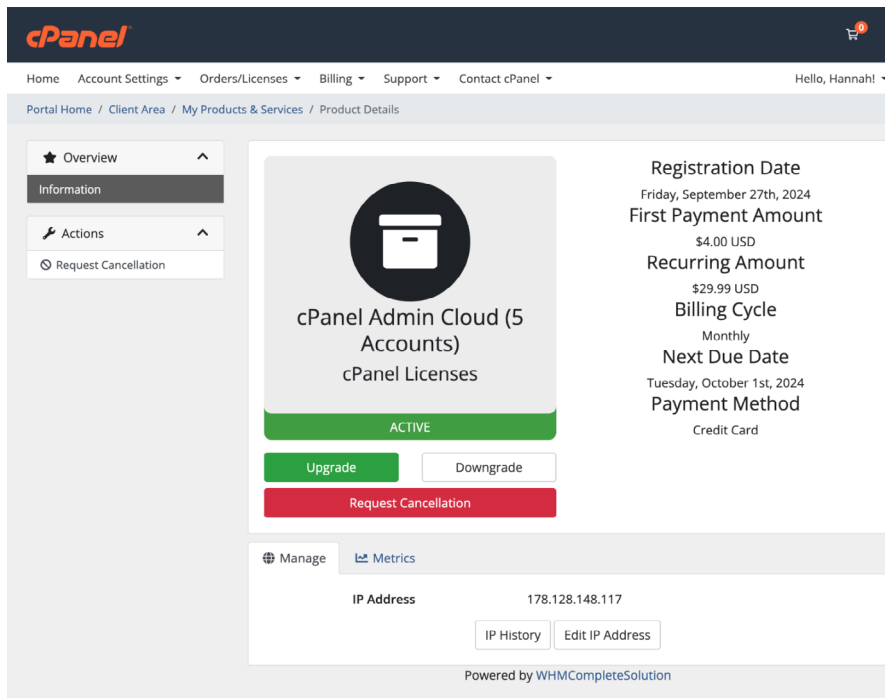
PartnerNOC benefits require a minimum monthly spend of \$500, however this minimum spend is reduced to \$200 for any qualified company located in a developing economy*.

** To qualify under the developing economies minimum, companies and their billing address must be registered in a country on the [United Nations Developing Economy report](#).*

Manage Your Licenses

The “My Products & Services” page offers an overview and status of all licenses associated with a Store account. Product Details provides the status and upgrade paths available for each account Tier. Customers can upgrade or downgrade between Tiers anytime.

Changes will be prorated and reflected immediately.



The screenshot displays the cPanel Admin Cloud (5 Accounts) license details. The license is currently active. Key details include: Registration Date: Friday, September 27th, 2024; First Payment Amount: \$4.00 USD; Recurring Amount: \$29.99 USD; Billing Cycle: Monthly; Next Due Date: Tuesday, October 1st, 2024; Payment Method: Credit Card. The IP address is 178.128.148.117. The page also features navigation links for Overview, Information, Actions, and Request Cancellation, as well as buttons for Upgrade, Downgrade, and Request Cancellation.

Extended Lifecycle Support Program

CentOS 7 and CloudLinux 7 reached End-of-Life (EOL) support on June 30, 2024. This means that after that date, these operating systems no longer receive security updates from upstream vendors. This makes them more vulnerable to potential security issues.

We enrolled all servers running CentOS 7 or CloudLinux 7 on cPanel v110 in the Extended Lifecycle Support (ELS) Program to provide critical security updates and provide technical support for qualifying servers.

ELS Program Fees

Servers running CentOS 7 or CloudLinux 7 on cPanel v110 which are enrolled in the ELS Program, are charged an additional monthly fee for the ELS Program’s additional security and support coverage. These fees are based on the base cPanel license amount. The ELS Program started July 1, 2024.

cPanel License Edition	Accounts	Additional Fee per Server	
		Jan 1, 2025 – June 30, 2025	July 1, 2025 – Dec 31, 2025
cPanel Solo Cloud	1	\$5.40	\$8.10
cPanel Admin Cloud	5	\$6.60	\$9.90
cPanel Pro Cloud	30	\$9.40	\$14.10
cPanel Premier Cloud	100	\$13.20	\$19.80

How to Opt-Out of the Program

Servers that qualify for the ELS Program will not incur additional fees if their base operating systems are updated to one of cPanel’s [supported operating systems](#).

Glossary of Terms

Account Based Licensing: License types are based on the number of accounts hosted on a server.

Auto-Scaling: Pricing structure based on the number of accounts on the server at the time of invoicing: the 15th of each month.

Bulk Accounts: Any account on a cPanel & WHM license over 100 accounts is considered a Bulk account.

Cloud: License type specifically for hosting on a virtual private server (VPS) or other virtual machine, where other clients or businesses may also be hosting on the same hardware.

cPanel Account: A cPanel account sometimes called a cPanel user, is an account created by the root administrator or reseller, who logs into the cPanel interface to manage their website.

Fixed Package: A package that limits the server to a fixed quantity of accounts.

License Type: Metal denotes use on dedicated servers and Cloud is for use on Virtual Private Servers (VPS).

Packages: A combination of license type and Tier.

PartnerNOC: A cPanel customer who has entered into a PartnerNOC Agreement with cPanel. A PartnerNOC Agreement is only available to certain cPanel customers who, among other things, maintain their own servers.

Tier: A specific named license such as: cPanel Solo, Admin, Pro, or Premier.